

Abstract

The Clinton Administration faced a number of major challenges and opportunities related to Information Technology. This paper will focus on one major threat, the Y2K problem and one major opportunity, the emergence of the World Wide Web. The paper will then analyze the response of the Clinton Administration in terms of Normal Accident Theory and the Theory of High Reliability Organizations. The paper will argue that the strong, proactive leadership exhibited by the Clinton Administration was a major factor in preventing Y2K from having a catastrophic impact. The paper will also argue that, with major contributions from Vice President Gore, the Clinton Administration made major strides toward the appropriate development of E-Commerce and toward making Internet access available to all Americans.