Located on Long Island, New York, Hofstra University’s Zarb School of Business offers undergraduate, graduate, and certificate students the opportunity to study in a suburban environment that is within close proximity to New York City. While pursuing their studies at our school, which is accredited by AACSB International – The Association to Advance Collegiate Schools of Business, our students are able to participate in a wide variety of activities and cultural events on campus, as well as the rich diversity of activities and business opportunities available on Long Island and in Manhattan. The Zarb School encourages both undergraduate and graduate students to take advantage of a broad range of internships so that they will gain valuable experience in preparation for their business careers.
Master of Business Administration in Quality Management

Quality is a critical distinguishing factor among organizations, often responsible for financial success and increased market share. Developed by the Zarb School of Business in collaboration with the North Shore-Long Island Jewish Health System, the M.B.A. in Quality Management program is designed to improve analytical and evaluative skills through an examination of systems, processes and operations, to promote a deliberate methodology to define appropriate standards and to understand variation. Although focused on health care and specific new drivers of quality, such as pay-for-performance quality incentive programs, the skills learned in this program can be applied to various industries, businesses and organizations. The program provides a balance between theoretical improvement (TQI, PDCA, QC, Six Sigma) and actual practice through structured courses, case studies, guest lectures, and internships.

M.B.A. Program Components

A range of 41-48 semester hours is required for the M.B.A., with previous course work evaluated upon a student’s admission by the Zarb School’s Graduate Programs Office.

The M.B.A. in Quality Management program consists of the following five components:

Component I — Residency workshops (no credit)
Component II — Core competencies (2-6 s.h.)
Component III — Advanced core in business management (21-24 s.h.)
Component IV — Major concentration in quality management (15 s.h.) comprised of the following five courses:

QM 285/MGT 285  Business Process Management
QM 286/MGT 286  Statistical Quality Control
QM 287/MGT 287  Six Sigma Quality Management
QM 290/MGT 290  Seminar in Contemporary Issues in Quality Management
QM 291/MGT 291  Practicum in Quality Management

Component V — Capstone integrative course (3 s.h.)

For complete M.B.A. requirements, please see the Hofstra University Graduate Studies Bulletin.

Faculty

Faculty teaching in the program are drawn from the award-winning faculty of the Zarb School of Business and professionals from the North Shore-Long Island Jewish Health System.

Academic Faculty Coordinator:

Dr. John Affisco, Chair, Business Computer Information Systems and Quantitative Methods Department, Zarb School of Business

Professional Faculty Coordinator:

Dr. Yosef D. Dlugacz, Senior Vice President, Quality Management, North Shore-Long Island Jewish Health System

For further information, contact:

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