

Common ISP Restrictions

E-mail ISP and Systems	Size restrictions on attachments	Size restrictions on the mailbox	Restrictions on rules generated forwarding
AOL	<ul style="list-style-type: none"> ▪ Suggested 3 MB for outgoing/incoming messages. ▪ Maximum outgoing/incoming message with attachment is 16MB. 	<ul style="list-style-type: none"> ▪ No specific amount (totaling approx 300 messages within the inbox/outbox and no restrictions of e-mails with attachments). ▪ AOL Server automatically deletes message when mailbox is full. ▪ Will stay in the mailbox for 7 days. 	No restrictions on e-mail forwarding
MSN	<ul style="list-style-type: none"> ▪ Free users: messages up to 1 megabyte (MB) including attachments. ▪ Subscribers have 1.5 MB (Same as HOTMAIL) 	2 MB	No restrictions on e-mail forwarding
JUNO **Not compatible with Macintosh Computers	<ul style="list-style-type: none"> ▪ Juno Platinum members can send messages up to 6 MB (including file attachments) in size. ▪ Juno's Free Internet service members can send messages up to 4 MB (including file attachments) in size. 	Basic service (free): User stores e-mail on their hard drive on a disk. Premium service provides storage for a fee.	Can forward e-mail from other mail services. Juno offers extensive free online support for technical and customer-related issues, accessible directly from the home page. To talk live to a Juno representative for users pays \$1.95 per minute
YAHOO	<ul style="list-style-type: none"> ▪ Attachments should be smaller than 1MB however the maximum attachment size allowed is 1.5MB. ▪ The maximum incoming message w/ attachment is 3MB. 	6MB	No restrictions on e-mail forwarding
EARTHLINK	Maximum size of attachment is based on the total size of account, 10MB.	10 MB	No Restrictions, but Earthlink will check for spam, if hundreds of e-mails are forwarded at once from the accounts.
HOTMAIL	Free hotmail users: messages up to 1 megabyte (MB) including attachments. Subscribers have 1.5 MB	2 MB	No restrictions on e-mail forwarding
OPTIMUM ONLINE	Inbound or outbound e-mail is 20 MB	20 MB	Talked to a live representative online. No restrictions.
NETSCAPE	Maximum outgoing/incoming message with attachment is 16 MB (same as AOL)	20 MB	Contacted Netscape Representative. –No Restrictions