Are You Smarter Than a ~~5th Grader~~ SCS Student Employee?

Are You Smarter Than a SCS Student Employee?

Sample Question

Printing   **Wireless Network**

Free Software   **Help Desk**

Computer Repairs   **Secure Passwords**

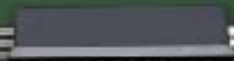**Bonus: Communication**

Exit

Printing Question

Hofstra University has over 38 PridePrint laser printers for student use located conveniently across campus. We can thank Chester Carlson for this, who, in 1938, invented a dry printing process that was the basis for modern laser printers. What company did he work for?

- Hewlett Packard
- Xerox
- Kodak

Printing Answer

Xerox

Remember...

- Students can print from our lab or from their own computers to one of our conveniently located PridePrint release stations
- Every student receives 120 print credits per school year
  - Enough for 1200 B/W double or single sided pages
- More information can be found at www.Hofstra.edu/PridePrint

Return

Wireless Network Question

Hofstra offers every student a fast and secure wireless connection to the Internet. What wireless network should your student connect to?

- HU Guest
- Stop_Stealing_My_Wifi
- HU Preferred
- America Online

Wireless Network Answer

HU Preferred

Remember…

- Students should connect most wireless devices to HU Preferred which provides the highest security encryption.
  - Computers
  - iOS and Android
- Devices that won't connect to HU Preferred should connect to HU Guest:
  - Gaming consoles
  - Media devices

Return

Free Software Question

At Hofstra, every student gets a FREE copy of Microsoft Office. What program is included in the Windows version of Office but NOT the Mac Version?

- Access
- Pages
- Word

Free Software Answer

Microsoft Access is NOT included in the Mac version of office.

Remember….

- Every student gets a FREE copy of Microsoft Office
  - 2010 for Windows or 2011 for Mac
  - Office is available to students through
    - Download link in the Hofstra Portal
    - Bringing their computer to the Technical Support Center

Return

Help Desk Question

The number to the student Technical Support Center is 516-463-7777. What else has four 7's in a row?

- Hulk Hogan's birthday
- A lenticular galaxy in the constellation of Pegasus
- The square root of 60,399,080

Help Desk Answer

A lenticular galaxy in the constellation of Pegasus (NGC 7777)

Remember...

If your student has any technical questions, have them call:

516-463-7777

Return

Computer Repairs Question

Hofstra has a Computer Repair Center that can clean up even the nastiest bug from any computer. What was the first recorded computer bug?

- Melissa virus
- An actual moth
- Blaster virus

Computer Repairs Answer

An actual moth

Photo # NH 96566-KN (Color) First Computer "Bug", 1947

Remember...

- Hofstra's Computer Repair Center can fix almost any software or hardware problem
  - FREE diagnostics
  - Competitive fee for repairs (plus cost of parts)
  - FREE warranty work on most Apple and Lenovo computers
- Typically open from 9:00am to 6:30pm M-Fri

Return

Secure Passwords Question

Hofstra encourages everyone to use a secure password for not only Hofstra, but any website that you have an account on. According to a 2013 report from SplashData, a password management company, the three most common passwords of 2013 were "123456," "password" and...

- Sunshine
- Master
- 12345678

Secure Passwords Answer

3. 12345678
4. qwerty
5. abc123
6. 123456789
7. 111111
8. 1234567
9. iloveyou
10. adobe123

Remember…

- A secure Hofstra password has
  - At least 8 alpha-numeric characters
  - At least 1 special character (! * _ . -)
  - At least 1 number
    - Can't be at the beginning or end
  - Can't be a password you have used in the past
  - Does not contain your name or username
  - Examples:
    - p3p5iI5B3tt3r
    - erm@rg@rd1!
    - grumpyc@7s

Return

Communication Question

How is important information from administration and faculty communicated to the students at Hofstra University?

- FaceBook
- Pride Email Account
- Personal Email Account
- Twitter

Communication Answer
Pride Email Account

Remember…

- Students must check their Pride email account on a regular basis and use their Pride email to send all internal communications.

Return

Sample Question

What kind of computer should your student bring to campus:

- Windows
- Mac
- Linux
- It's their personal preference

Sample Question Answer

It's their personal preference!

Remember…

- Stick with what they're comfortable with
  - Learning to use a new operating system can add to first year pressures
- If your student uses both
  - You might decide by area of study
    - Most School of Business majors prefer Windows
    - Most Engineering students use Windows
    - Graphic Arts students tend to use Mac

Return

120 Print Credit Question
What is the best department on campus?

- Student Computing Services
- Student Computing Services
- Student Computing Services

120 Print Credit Question

Student Computing Services!

Thanks for Playing
and Remember...

If you or your student has any
questions, please contact us at:

516-463-7777