# **User Guide**





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## Introduction

Hofstra University has implemented this system in order to automate many of the tasks of the employment application process.

You will use this system to complete four main tasks:

- 1) Review Requisitions
- 2) Search and Review Applicants
- 3) Communicate electronically with HR Administrators, Hiring Managers, Applicants, and others involved in your hiring process

PeopleAdmin, Inc. has provided these training materials to assist your understanding of this system. If you have any questions, please email askpa@peopleadmin.com

#### Your Web Browser

PeopleAdmin Hire supports the following browsers:

- Chrome (self-updating)
- Firefox versions currently supported by the vendor
- Internet Explorer version 9 and later
- Safari versions currently supported by the vendor

When an issue arises with a supported browser version, PeopleAdmin will consider fixing it in an upcoming release. Issues related to browser versions that are no longer supported will not be addressed.

The site also requires you to have Adobe Acrobat Reader installed. This is a free download available at www.Adobe.com.

#### **Security of Applicant Data**

To ensure the security of the data provided by applicants, **the system will automatically log you out after 60 minutes if it detects no activity.** However, anytime you leave your computer we strongly recommend that you save any work in progress and log out of the system by clicking on the logout link located on the top right-hand side of your screen.





## **PeopleAdmin User Roles**

#### Hiring Manager -

- Non-faculty postings: Responsible for moving applicants through the process (i.e., not interviewed, not hired; recommend for interview; interviewed, not hired; interviewed, selected, etc.)
- Faculty postings: Able to view postings and applications for the postings they are assigned.

#### **Search Committee Chair –**

- Non-faculty postings: Able to view postings and applications for the postings they are assigned.
- Faculty postings: Responsible for moving applicants through the process (i.e., not interviewed, not hired; recommend for interview; interviewed, not hired; interviewed, selected, etc.)

#### **Search Committee Member –**

- Non-faculty postings: Able to view postings and applications for the postings they are assigned.
- Faculty postings: Able to view postings and applications for the postings they are assigned.

**Human Resources** – Human Resources is responsible for all job postings. This group approves all non-faculty positions prior to posting, and is able to close a posting once the position is filled or upon request.

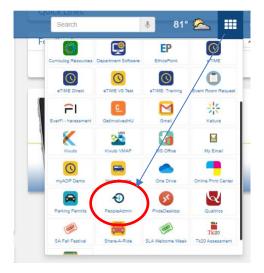
**Provost-Post** – This group is responsible for all faculty job postings. This group approves all faculty positions prior to posting, and is able to close a posting once the position is filled or upon request.





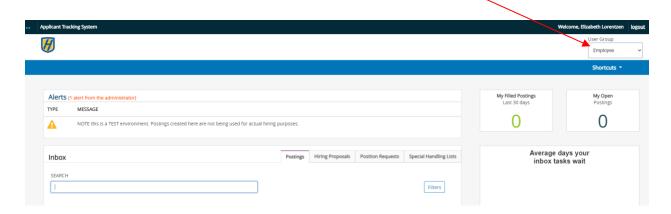
## **How to Access People Admin**

- 1. Log into the Hofstra Portal.
- 2. Click on the MyApps icon in the top right corner of your Portal screen, and select the PeopleAdmin icon.



## **User Groups**

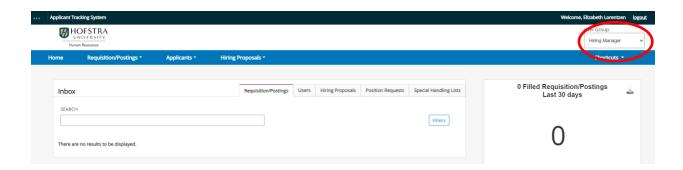
A new tab will open to display the home screen below. The system will default to an "Employee" User Group (displayed in the top right-hand corner of your screen). Switch your mode to "Hiring Manager" by clicking in the drop down of the User Group menu.







The following screen will now display:



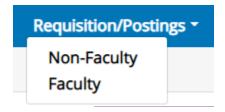
Hover over to the 3 dots ... at the top left side of the screen and first select "Applicant Tracking System" module (if not already selected)



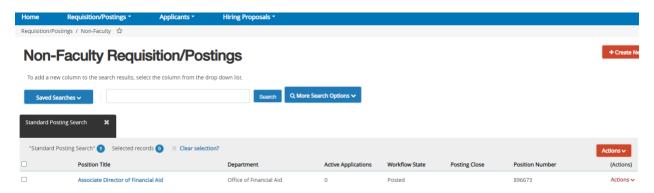


## **How to Search for a Posting**

To search for your postings in the system, go to the Requisition/Postings tab on the top menu and select the appropriate position type. The system will return your default posting search results.



All postings for the selected position type will display.



#### **Customizing your Search Results**

You can customize your search results based on how you wish to view the posting data.

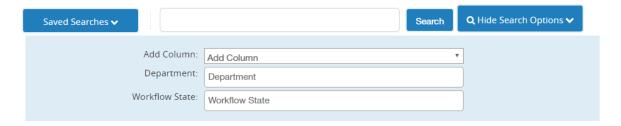
There is a key word search where you can type in a word and search for the posting. The system's most common fields are indexed to return in a keyword search.



If you click on More Search Options you can use the **Add Column feature** which allows you to add additional fields to your search results.







## Search tips

- Text search is not case sensitive.
- Searches normally return items that contain all your search terms. For example, if you enter **facilities manager**, the search returns items that contain both these words.
- To exclude search results, use the character. For example, to search for postings that contain the word "director" but not "athletic", enter **director !athletic** or **director athletic**, placing a space before the ! or character.
- To search for a phrase that contains a dash or a space, enclose the entire phrase in quotation marks: "director athletic".
- You can't do a search that only specifies what not to return, such as !coordinator.
- You can't do a search for a word or phrase that was selected from a drop-down list, such as the name of a state, but you can use **filtering** to find the information. The procedure below for viewing applicants who reside in a specific state gives an example of how to do this.





# **How to Review Applicants and Print Applications**

1. To search for Applicants for your postings in the system, go to the Requisition/Postings tab on the top menu and select the appropriate position type. The system will return your posting search results.

Requisition/Postings >

Non-Faculty

Faculty

"Actions" drop down menu. Select "View Applicants".

Locate the posting that you wish to review applicants for and click on the respective posting's

Non-Faculty Postings

To add a new column to the search results, select the column som the drop down list.

Saved Searches V

Add Column: Add Column: Department Department Department Department Workflow State: Workflow State

\*Postings w/Posted Close Date\* Selected records \*\* Clear selection?

Postings w/Posted Close Date\* Selected records \*\* Clear selection?

Actions V

Actions Column to the search results, select the column som the drop down list.

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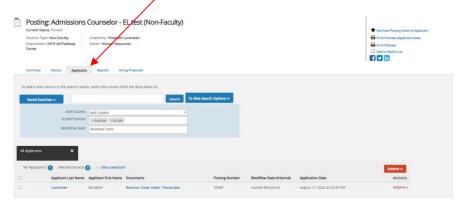
Actions Column to the search results, select the column som the drop down list.

\*\*Action Selected records \*\* Clear selection?

Action Selected records \*\* Clear selection?

Act

This will open the Applicants tab for that posting where you will see all the Applicants who have applied for that job.







#### To view an application:

Click on the Applicant's Last Name or hover the Action button and click View Application.

#### To view one applicant's application materials together:

- 1. If the list of applicants does not include the Documents column, select **More Search**Options and add it from the Add Column list. The list of applicants refreshes.
- 2. For the applicant of interest, click the document hyperlink to view the PDF of the applicant's most recent application materials in a new tab of your browser.

The supplemental questions section indicates whether the applicant passed the qualification group questions, if there were any on the posting.

#### To view a collection of applicant documents

You can review more than one applicant document at a time. You may choose to view all the documents for an applicant, specific applicant documents for each of a group of applicants, or all applicant documents for a group of applicants.

- 1. On the posting's **Applicants** tab, check the boxes to select the applicant or applicants of interest.
- 2. Do one of these things:
  - See the selected applicants' materials together: From the Actions menu, select
     Download Applications as PDF. In the dialog box, select the types of documents you want to view, then select Submit.
  - See the selected applicants' materials separately: From the **Actions** menu, select **Create Document PDF per Applicant**.

The system creates a PDF containing all the documents that you request.



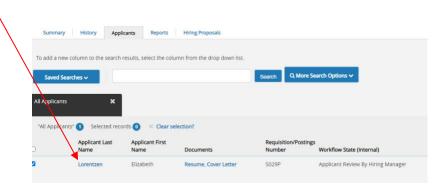


## How to Change the Status of an Applicant

While reviewing an application, you can change the status of applicants as you review their credentials, interview them, and make a final decision.

**Note:** Only certain user profiles (e.g., Hiring Managers and Search Committee Chairs) will have the ability to change the status of an applicant and/or have the ability to change an applicant to a particular status. You will only see the options that you are permitted to select, based on your profile.

1. Pull up the list of applicants linked to your posting. (Please see "How to Review Applicants and Print Applications" Snapshot.) Select an applicant by clicking on their Last name (hyperlink).



2. To change the status of one applicant, click the "Take Action on Job Application" button linked to that applicant's record and select the appropriate status from the drop-down menu of available options. (Note: You will only have access to certain status types based on your profile permissions and where the applicant is in the process.)







## **Changing the Status of Multiple Applicants**

#### To move a group of applicants to a new workflow state

- 1. From the list of all applicants on the posting, check the boxes associated with the applicants of interest.
- 2. From the **Actions** menu, select **Move in Workflow**. The Editing Workflow States page opens.
- 3. Do one of these things:
  - Use the Change for all applicants box to select the workflow state for all the applicants you selected, or
  - For each applicant listed on this page, select the new workflow state.
- 4. If required, select the reason that best explains why you are moving the applicants in the workflow. You can select a reason for each applicant even if you moved all of them in the workflow together.
- 5. When you have moved all applicants to the appropriate workflow states, select **Save Changes** to update them.



Once a candidate has been hired, you will want to go to the Posting and move it to filled. This will complete the close out process of your posting in PeopleAdmin.





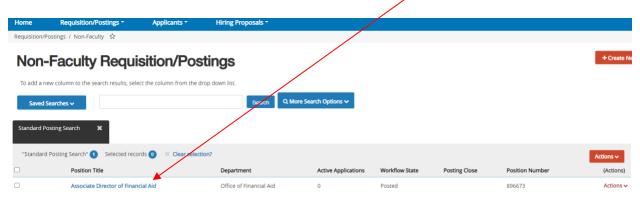
# How to Capture a URL ("Quick Link") for a Posting

Each posting has its own unique URL (i.e., "quick link") that you are able to capture and share with others via email, post to additional job boards, etc.

1. To search for your postings go to the Requisition/Postings tab on the top menu and select the appropriate position type. The system will return your default posting search results.



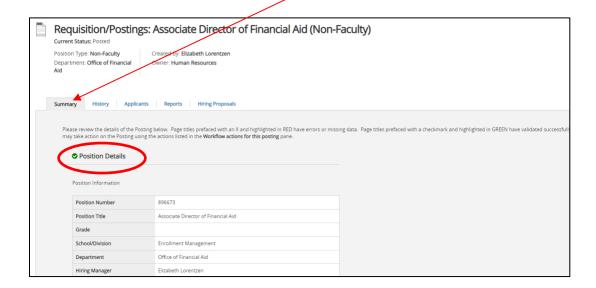
2. All postings for the selected position type will display. Click on the link for the desired posting.







3. This will open that posting's details. Select the Summary tab and scroll to the bottom of the Position Details section.



The "Quick Link" for that posting is at the bottom of the Position Details section. Copy and paste this link as needed.

