OMST Information Session for Full-Time Hires

Sept. 28th, 2006
5:30 – 7:30 pm
NYC

Highlights include Senior Speaker, OMST Panel and Networking

Space is limited to 10 students per school.
To register, you must hand deliver a resume to:
Jeannie Liakaris, The Career Center, by 4PM, Friday, September 15, 2006

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Operations, Management Services and Technology Programs

Our technology and operations organizations are vital strategic partners with the business, providing a competitive advantage that keeps JPMorgan Chase as one of the leading financial services firms in the world.

JPMorgan Chase has created a unique integration between operations, technology and the business that is constantly changing the way we do business and is a key driver to the continued development of the firm. This is an incredible time to be part of an organization focused on growth, innovation and product development. Technology and operations brings together the best from a diverse global talent pool to create a center of excellence that is shaping the way business is conducted on a global level.

The firm’s continued vision of growth and excellence means a significant increase in the firm’s financial strength and resources. The model the technology and operations area is creating to service the firm is more complex and diversified than ever before and the focus is now, more than ever, on performance and execution.

Managing change, reducing risk and ensuring consistency across hugely diverse locations, businesses and support service organizations demands the very best talent to make it work. We seek highly motivated college graduates who are looking for opportunities in Operations, Management Services and Technology.

The Operations and Management Services disciplines includes opportunities around managing people, projects and processes across the major lines of businesses, as well as human resources, risk and other corporate functions. The Technology discipline focuses on designing, developing and maintaining JPMorgan Chase’s technology space, both applications and infrastructure.

Current opportunities available to you in the technology and operations areas across these programs include roles such as:

- Operations Supervisor
- Operations Analyst
- Project Management analyst
- Process Management analyst
- Business Analyst
- Application Developer
- Desk Aligned Support Analyst
- Infrastructure Analyst

Several different types of programs are available across the technology and operations organizations including rotational programs, direct hire programs, development programs, summer intern and academic year intern opportunities.

Training across both disciplines include the following:

- A comprehensive overview of JPMorgan Chase and the financial services industry.
- An introduction to banking, including line of business-specific training and tours
- An introduction to the technology & operations organizations at JPMorgan Chase
- Appropriate skills training and concept training based on job function

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- Professional development opportunities, including communication and interpersonal skills, customer service and leadership training.

In addition, each program provides more in-depth training relevant to the roles and responsibilities an analyst will fulfill.

The programs offered by technology and operations areas are designed to provide you with the skills necessary to position you for success. After the program, analysts are eligible to place into full-time roles and pursue a career across JPMorgan Chase. The experience you gain will provide a strong foundation for success in your professional career. The goal while in the programs is to provide a glimpse at the opportunities open to you and provide development and guidance to ensure success – for both you and the firm.

The Operations, Management Services and Technology programs offer opportunities in the following regions:
- Newark, DE
- Chicago, IL
- Columbus, OH
- New York, NY
- Houston and Dallas, TX.

The Operations, Management Services and Technology disciplines are the evolution of JPMorgan Chase and Bank One’s legacy Operations Management, Information Technology, and Internal Consulting Services (ICS) Programs. Through combining our expertise, your opportunities for choosing the career path that’s right for you within JPMorgan Chase have increased dramatically.

If you think you’re up to the challenge, take a look across the Employee Profiles and Career Opportunities section to find out more.

Across all disciplines, technology and operations is looking for self-directed and results-oriented individuals who possess strong leadership aptitude and interpersonal skills. Excellent written and oral communications, partnered with strong quantitative and qualitative analytical skills are required. All candidates must be resourceful, team-oriented, take initiative and be able to work on challenging assignments in a dynamic environment. You must display ethics, integrity and character, a JPMorgan Chase Core Competency. An undergraduate degree is required at the time of employment. Preferred majors include management, operations, business and engineering for our Management Services discipline and Computer Science, Software engineering, and MIS for the Technology discipline. You must possess a minimum GPA of 3.2. If qualifications in addition to those listed above are required, they will be outlined in the specific tracks below.

All disciplines within the Operations, Management Services and Technology programs offer summer internship that closely mirror the full-time experience and are an ideal way to sample opportunities at JPMorgan Chase. If you are interested in applying for summer internship opportunities, apply online.
Management Services
Management Services is a rotational program that develops a pipeline of talent for the vital functional areas that support the firm’s business infrastructure. Analysts develop targeted skills in process and project management by working with internal clients in technology and operations areas across the major lines of business.

Description
This 18-24 month rotational program requires analysts to be exposed to several lines of business and functions across the firm while developing and fine-tuning key process and project management skills. Roles are usually 6-9 months in duration, providing Analysts with 3-4 different assignments before completing the program.

Roles available within the Management Services program include:
- **Project Management** -- analysts may support or lead a variety of business initiatives such as migrations, conversions, or consolidation projects.
- **Process Management** – analysts may support the operation in process improvement initiatives, MIS/data analysis, process flow documentation, or creating procedures manuals.
- **Line Roles** -- analysts may perform Middle Office, Risk Management or Human Resources functions

This program is focused on your professional development. Throughout the program a designated Development Manager:
- Provides real-time coaching
- Facilitates the performance management process
- Works with Analysts to determine the next rotation.

From a strategic perspective, Development Managers engage analysts on career planning and professional development and serve as a resource during the placement process.

Throughout the Management Services program, analysts participate in training sessions with a focus on tactical and practical job skills as well as professional and leadership strengths.

Graduates of the program are eligible to place in full-time positions throughout the organization. Placement opportunities, much like the rotations, are based in those areas that support our businesses. Where you place will depend on what opportunities are available in the business and your experiences while in the program. You will find that as a result of the rotational experience in this program, you will have an excellent grasp of the opportunities available to you, a good idea of where your career interests are and a highly visible profile.

Opportunities include full-time as well as summer and academic year internship opportunities.

For additional information about the firm and the program, please see www.jpmorganchase.com/careers.

Qualifications
In addition to the skills outlined above, Management Services requires candidates to possess intermediate-to-advanced desktop skills such as Excel and PowerPoint, with a minimum overall GPA requirement of 3.2.
Operations Management
Our Operations Management program offers high potential college graduates a fast track leadership opportunity. Operations provide the back office support for JPMorgan Chase and its customers and are part of the firm’s important Corporate Functions support role. This 18-21 month leadership program is comprised of three phases: a six month rotation phase; a three-month project phase; and a 12-month initial placement.

Description
This program provides you with an excellent opportunity to gain exposure to, and interact with, employees at all levels of the organization. Some departments operate 24-hours a day and occasionally, you will be required to work different operational shifts in order to be exposed to the nuances of each shift. Additionally, the Operations Management program has many sites across the country, making travel and relocation flexibility essential. While in the program, you will be required to travel 60-75% of the time and work varying schedules.

Roles available with the Operations Management program include:

- **Operations Supervisor.** You will supervise employees in an operations function, working full-time with your staff and customers to meet their goals. In addition, you will leverage JPMorgan Chase tools and methodologies to help enhance productivity and meet organization goals.

- **Operations Analyst.** You will work with a business unit to analyze operations performance and data and identify process improvements. In addition, you will leverage JPMorgan Chase tools and methodologies to help enhance productivity and meet organization goals.

Graduates of the program will apply their management skills developed to many positions across JPMorgan Chase. Whether you want to pursue a career in operations management or customer service, the experience you gain in this program will provide a strong foundation for success in your professional career.

For additional information about the firm and the program, please see www.jpmorganchase.com/careers.

Qualifications
In addition to the skills outlined above, this discipline seeks individuals who are able to perform effectively in an ambiguous environment. Minimum overall 3.2 GPA required.

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Technology
The overall mission of JPMorgan Chase’s technology team is to establish technology as a competitive advantage for the firm by coupling technological expertise with an understanding of our strategic vision. The Technology program focuses on designing, developing and maintaining the technology space, both applications and infrastructure.

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Description
The 12-month Technology program is a unique opportunity to expand your knowledge and skills within the firm that is among the recognized leaders in deploying business-aligned technology. Working closely with internal clients, you design, develop, test and support applications and infrastructure critical to the firm’s businesses. You will experience several phases of these systems’ development life cycles. If you are interested in applying for a position, you may apply online.

Throughout your tenure in the Technology program, you will have access to targeted training, career coaching and ongoing learning.

Technology is part of the firm’s Corporate Functions and supports the spectrum of staff functions that lies at the heart of virtually every aspect of the business.

Roles available within the Technology program include:

- **Business Analysts** identifies, assesses and records near-team business needs, recommends business priorities and provides advice on options, risk, and cost vs. benefit. They communicate business’s priorities and objectives to the technology organization and work with internal clients to manage requirements for a huge variety of project (i.e., business relationship management, feasibility studies, design specifications, test analysts, user training, etc.)
- **Application Developers** translate business and technical requirement into application. They deliver new business projects and enhance existing applications to meet ever changing business needs.
- **Desk Aligned Support Analysts** are responsible for supporting the software that the business uses to do business. Analysts would be required to continually manage and monitor the systems and be the priority support contact for a specific business user group, logging and reacting to support call, carrying our production configuration changes and managing a production run-time environment.
- **Infrastructure Analyst** assist in the design, implementation and support of a world-class enterprise data network (LAN and WAN) by leveraging industry best practices. Analysts identify changes needed to the technology and infrastructure supporting the business.

Graduates of the program continue to build their careers by joining Technology teams throughout the firm, which are responsible for designing, developing and supporting the applications and infrastructure that give our businesses their competitive advantage.

For additional information about the firm and the program, please see www.jpmorganchase.com/careers.

Qualifications
In addition to the skills outlined above, this discipline may require technical skills including a working knowledge of C, C++, visual Basic, JAVA, networking, infrastructure or server administration. Minimum overall 3.2 GPA required.