

Student Computing Services Video Summary

Welcome - This is your guide to Student Computing Services

There are two open access lab locations on campus. One is Hammer Lab, located across from the library. The other is Calkins Lab which is located in Calkins Hall on the left side of the building.

PridePrint is the printing service used on campus. When you print from your devices, your work goes into the cloud and stores the files you wish to print for 12 hours. When you are ready to print, swipe at any of the PridePrint Release Stations on campus and release your job. You choose the document you want to print and within seconds it will begin printing. You can also send a job to a certain printer using WebPrint.

There are more than 40 printers on campus in more than 30 locations. Each student receives 120 print credits for the year. One black and white page counts for .10 of a credit and one color page counts for 1 whole credit. You can only print in color in either Calkins Lab or Hammer Lab.

To get the PridePrint software, you download it onto your Mac or PC from the Hofstra portal. You can also use Webprint, which allows you to print from your internet browser by using <https://prideprint.hofstra.edu:9192/> and printing from there.

You can access WIFI from either a student or guest account. For more information regarding wireless internet connection, visit <http://hofstra.edu/wireless>. In residential halls, it is possible to connect your computer to the internet by using an Ethernet port and cord. In order to do this you will have to place a request at <http://hofstra.edu/wired>.

3D printing on campus is a free and a fun way to create things. 3D printing is available in Calkins lab. If you would like, you can stop by the lab for a free 3D printed squirrel, just ask a Learning Support Specialist!

Choosing a laptop? Its best to go with the brand and kind of laptop you are most comfortable with using. With both Mac's and PC's we have recommended specifications. For a PC we recommend Windows 10 or higher, 8GB of RAM, Intel i5 or higher, CD or DVD drive optional, built-in high speed Ethernet, and wireless card. For a Mac we recommend, Mac OS X (10.11 or higher), 8GB of RAM, Intel CPU, CD or DVD drive optional, built-in high speed Ethernet, and wireless card.

As a student you can sign up for and download Microsoft Office 365 for free through the portal.

Password security is very important to us. Use letters, numbers, phrases, and special characters when creating your password. Some examples are Hofpride!!!314 and SecureaTron_85h! as both of those are very secure passwords. Remember to never share your password, never repeat your password, and never use personal information when creating your password.

The Hofstra Portal at <http://my.hofstra.edu> is your hub for Class Registration, Email Access, PridePrint, Club Engagement, Financial Services, and so much more! You login to your portal from the Hofstra.edu webpage by clicking on MYHOFSTRA. Once you are inside your portal you can access many different applications. One important application is Blackboard which is where your teachers post all of their

materials and assignments for your classes. This can be found by clicking on the waffle menu in the top right corner of the screen. Another important application is DegreeWorks. Here you can review and plan your Hofstra course progress. In the top middle of the Portal you can see the courses you are currently enrolled in. Below this is where you access your Hofstra Gmail. You can answer and check emails from here or you can click the "Launch Gmail" button to have it open in a separate tab. In the top left corner of the portal there is a dropdown menu that you can click. This is your student menu where you can access Financial Aid Services, Student Services, the Bookstore, and many other services provided by Hofstra.

Your Student Computing Services Team consists of three departments, Technical Support, the Repair Center, and Learning Support. Technical Support supports the Portal, Blackboard, Email, PridePrint, Wifi and more. They are located in Hammer Lab and you can stop by between the hours of 8am to midnight, you can contact them via phone at 516-463-7777 and email at scs@hofstra.edu. The Repair Center is also located in Hammer lab. They provide free diagnostics, free warranty repair on Apple, Lenovo, and Dell. They provide competitively priced non-warranty repairs and also hardware repair, virus removal, and system re-installs. Stop by or call 516-463-0331. Learning Support is located in Calkins Lab and they provide support for all campus software applications. Stop by Calkins 106, call them at 516-463-2500, or email them at learningsupport@hofstra.edu.

If you have any questions or need any technological support, feel free to contact Student Computing Services from 8:00am-Midnight, Monday through Sunday by phone at (516) 463-7777 or by email at scs@hofstra.edu.